

February 2020

Consumer Action Sample Publications and Consumer Resources

Note about publication orders: Community organizations can order Consumer Action publications in bulk, unless marked "download only." For bulk ordering instructions, see "Ordering Publications" below.

General Financial Education

- 1) Money Management 1-2-3 (complete module)

 www.consumer-action.org/modules/module_money_management_1-2-3
- 2) Checking and Savings Accounts / The Right Overdraft Protection Plan (complete module) www.consumer-action.org/modules/module_checking_savings_accounts
- 3) Credit Scores in the U.S: A guide for students, immigrants and savvy consumers (download only) www.consumer-action.org/english/articles/credit_scores_in_the_us
- 4) ID Theft & Account Fraud: Prevention and cleanup (complete module) (download only) www.consumer-action.org/english/articles/id_theft_account_fraud
- 5) Freeze Your Credit File: Leave ID thieves out in the cold (download only) www.consumer-action.org/english/articles/freeze your credit file
- 6) Debtors' Rights (complete module)

 www.consumer-action.org/modules/module debt collection
- 7) Personal Bankruptcy: Your financial fresh start (download only) www.consumer-action.org/english/articles/personal_bankruptcy
- 8) Resources for Good Credit (download only)

 www.consumer-action.org/outreach/articles/resources_for_good_credit
- 9) Improving your financial health with FinTech www.consumer-action.org/english/articles/FinTech-2018

Insurance

- 10) Auto Insurance: The Basics (complete module) www.consumer-action.org/modules/module auto insurance
- 11) Insuring Yourself in the "Sharing Economy" (complete module)

 www.consumer-action.org/modules/articles/insurancesharingecon_insuring_yourself
- 12) Homeowners and Renters Insurance / FEMA Assistance (complete module) www.consumer-action.org/modules/module_disaster_coverage
- 13) Health Insurance: Get covered (complete module) (download only)
 (covers employer, private and Medicare coverage)

 www.consumer-action.org/modules/articles/private and government health insurance

Telecommunications/Internet

14) Getting Up to Speed: Broadband internet for low-income households (download only) www.consumer-action.org/english/articles/getting up to speed

More Consumer Education Brochures and Modules

15) Micro Business: Preparing for success

www.consumer-action.org/english/articles/micro business

16) A Guide to Finding the Right Job Training School (complete module)

www.consumer-action.org/english/articles/job training schools

17) Just Say No to Scams (complete module) (download only)

www.consumer-action.org/modules/module scams

Newsletters / Research

18) Consumer Action News (published three or four times per year)

www.consumer-action.org/news/ca news

- The benefits of class actions (Winter 2019-2020)
- Prescription drug cost crisis (Fall 2019)
- The robocall scourge (Spring 2019)
- Airline passenger rights (Fall 2018)
- Repaying your student loans (Winter 2017-2018)

19) Scam Gram (monthly scam roundup) (download only)

www.consumer-action.org/news/scam-gram

20) Location Tracking and Data Collection (report) (download only)

www.consumer-action.org/press/articles/location data survey report

Consumer Help

21) How to Complain booklet (download only)

www.consumer-action.org/english/articles/how to complain

22) Consumer Action's information and referral hotline

https://complaints.consumer-action.org/forms/english-form or 415-777-9635

Advocacy Resources

23) Take Action Center (respond to action alerts, find and contact elected officials)

www.consumer-action.org/engage/petitions

Shortcut to all legislation and action alerts: www.consumer-action.org/action/more

24) Consumer Action Issues and Positions (learn where we stand on our issues of interest)

www.consumer-action.org/about/articles/positions and issues/

Ordering Publications

Non-profit groups and government agencies may order our printed publications in bulk. (Not all Consumer Action publications are available in print.)

Beginning April 1, 2019, we introduced a new Affiliate membership program, which includes six bulk publication orders at no additional charge beyond the \$75 annual membership fee. Non-members will be billed \$15 per 500 copies. We will send an invoice for you to approve before shipment. **To join our affiliate network, visit** www.consumer-action.org/affiliate.

Find our bulk order forms and ordering instructions at:

https://consumer-action.org/english/articles/how_to_order_consumer_actions_publications.

For more information, visit www.consumer-action.org or contact nsantiago@consumer-action.org.

consumer action

Education and advocacy since 1971

How to Complain

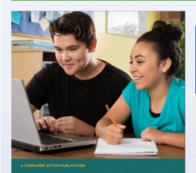
Homeowners and renters insurance: What you need to know before and after a natural disaster

About two-thirds of U.S. residents live in areas where there is a moderate to very high risk of a natural disaster. While insuring your home and belongings won't help you avoid disaster, it will help you recover from it. Here is what homeowners and renters need to

Managing Money

Debtors' Rights Protecting yourself from debt collection lawsuits

A project of Consumer Action



GETTING UP TO SPEED

ID theft and account fraud

Seminar lesson plan and class activities



Consumer Action Managing Money Project



A Consumer Action Project

A guide to finding the right job training school

gies and trade schools (blocknown as voca-onal or job training school); have come under creased scrutiny for misleading students bout their job prospects after graduation. hete schools have been accused of marketing itse job placement rates, using misleading conclusions and providing fraudulent coreditation credentials, all white books as to be accessed.

Personal bankruptcy: Your financial fresh start

Consumer Action Managing Money Project



Bankruptcy is a federal court process that can help consumers eliminate overwhelming debts or establish a plan to repay them. Depending on your income and circumstances, bankruptcy laws may give you a way to erase many financial obligations

Freeze Your Credit File

Leave ID thieves out in the cold





The robocall scourge



Relentless robocalls anger consumers

Lawmakers throw down the gauntlet on robocalls

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The effective against one-timed out anomalism mentalism to be series.

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Money Management 1: Getting a strong start



Money Management 1-2-3 Getting a Strong Start

A wise choice

Checking and savings accounts



A Consumer Action Publication

www.consumer-action.org



https://consumer-action.org/english/articles/how_to_order_consumer_actions_publications

